

## THE BETTER TOGETHER Community action plan Appendix A: Implementation plan



ACCEPTED DECEMBER 7, 2015 | DECATUR, GA

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Focus Area I: Support community participation and engagement among all members of the city's population

	A. Individuals	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Attend public meetings, read relevant publications, and/or utilize resources available through the City website to learn about local issues and the City's decision-making process.	Ongoing	<ul> <li>Awareness of the various websites, blogs and publications where this information can be found.</li> <li>For those without internet access, hard copies of relevant documents available at library, community centers, City Hall and other public facilities.</li> </ul>	Individuals	<ul> <li>Neighborhood associations</li> <li>Local government Decatur Business Association</li> <li>Community-focused organizations</li> </ul>	<ul> <li>Increase in site visits to Better Together information on the web</li> <li>Increase in comments and feedback via the web</li> <li>Documented changes in attitudes/awareness via State of the City Survey (use upcoming survey to establish baselines)</li> </ul>
2	Make a point to welcome new neighbors and introduce yourself to others whom you do not know.	Ongoing	• None	Individuals	• N/A	<ul> <li>Documented changes in attitudes/awareness via City Survey (using upcoming 2016 survey to establish baselines)</li> </ul>
3	Share important community news and information through social media platforms.	Ongoing	<ul> <li>Participation in online community groups</li> <li>Neighborhood contacts</li> <li>Traditional media sources</li> </ul>	Individuals	<ul> <li>Neighborhood associations</li> <li>Decatur Business Association</li> <li>Local government</li> </ul>	<ul> <li>Increased participation in neighborhood social media platforms (ask neighborhood associations to share baseline data)</li> </ul>
4	Bring your perspective to community events, celebrations, and city governance by volunteering to serve on volunteer boards, commissions, and task forces; planning committees; and neighborhood association boards and committees.	Ongoing	<ul> <li>Regular announcements of volunteer opportunities in Decatur Focus and City of Decatur website</li> </ul>	Individuals	<ul> <li>Local government</li> <li>Community-based nonprofits seeking volunteers</li> </ul>	<ul> <li>Increase in number and diversity of applications received through Volunteer! Decatur (set baseline data in 2016)</li> <li>Increase in number and diversity of applicants for volunteer boards and commissions (set baseline data in 2016)</li> </ul>

5	Participate in your neighborhood association.	Ongoing	<ul> <li>Awareness of regular meeting schedule and special events like clean- up days and parties</li> </ul>	Individuals	<ul> <li>Neighborhood associations</li> </ul>	<ul> <li>Increase in meeting attendance (ask associations to share baseline data)</li> <li>Documented changes via City Survey</li> </ul>
	B. Organizations	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	For neighborhood associations: Develop community welcome packets with neighborhood and City information. Establish system for timely delivery of welcome packets to new neighbors. (See I.C.7)	Q3 2016		Individual neighborhood associations	<ul> <li>Neighborhood associations</li> <li>Decatur Neighborhood Alliance</li> </ul>	<ul> <li>Packet created</li> <li>System for updating, delivering established</li> <li>Distribution tracked</li> </ul>
2	Build community through conversation by organizing small, diverse groups of residents to get together socially (i.e., supper clubs, book clubs, play groups).	TBD	<ul> <li>Will vary depending on the type of group</li> </ul>	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>Places of worship</li> <li>Neighborhood associations</li> <li>Community nonprofits</li> <li>Any interested individuals</li> </ul>	• TBD
3	Build community through creativity and storytelling by organizing opportunities for citizens from different walks of life to share their stories in different ways, such as making and displaying art, recording interviews with each other (e.g., StoryCorps), performing in front of live audiences through open-mic nights.	TBD	<ul> <li>Inventory of existing studio and performance spaces</li> <li>Funding model</li> <li>Person or organization to coordinate, publicize</li> <li>Means for capturing stories</li> <li>Instructors and supplies for making art</li> </ul>	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>Decatur Arts Alliance</li> <li>Decatur ArtHouse</li> <li>Decatur Makers</li> <li>DeKalb History Center</li> <li>DeKalb Library</li> <li>Bars and coffeehouses that already host similar opportunities, e.g. Java Monkey</li> <li>Places of worship</li> <li>Local government</li> </ul>	• TBD
4	Provide training and resources to help community members learn how to have respectful, meaningful conversations across differences.	TBD	<ul> <li>Inventory of existing opportunities</li> <li>Person or organization to coordinate, publicize</li> </ul>	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>Institutional partners</li> <li>Places of worship</li> <li>Interaction Institute for Social Change</li> <li>Create Community 4 Decatur: Black Lives Matter</li> </ul>	<ul> <li>Task completed</li> <li>Participating community members report having learned something and overall satisfaction with training and resources</li> </ul>
5	Help interested community members continue to learn about issues related to race, diversity, equity, and inclusion	TBD	<ul> <li>Inventory of existing opportunities</li> </ul>	Not yet designated; likely	Institutional partners	Task completed

	in their everyday lives and at the national level by providing a variety of resources, including guest speakers, video/film, and books, and hosting a series of community conversations on these topics.		<ul> <li>Steering committee to plan, coordinate a yearlong program</li> <li>Grant and/or sponsorships to cover program costs</li> <li>Organization to provide ongoing administrative support</li> </ul>	to be one of the prospective partners listed	<ul> <li>Places of worship</li> <li>Schools</li> <li>Decatur Library</li> <li>Create Community 4 Decatur: Black Lives Matter</li> <li>Partnership for Southern Equity</li> <li>Interaction Institute for Social Change</li> </ul>	
6	Complete organizational self-assessment of leadership and membership base and reach out to key groups or demographics that are underrepresented.	TBD	<ul> <li>Organizational demographics</li> <li>Online tools for organizational equity assessments</li> </ul>	All interested community- based organizations	•	<ul> <li>TBD by participating organizations</li> </ul>
	C. Local Government	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Utilize the Decatur Focus, Decaturga.com, Decaturnext.com, and other media resources to share timely information on upcoming events; provide updates on plan implementation; share tools and activities used in different settings over the course of the initiative; and highlight opportunities for community members to get involved.	Ongoing, beginning Q1 2016	<ul> <li>Relevant information submitted by staff person assigned to plan implementation.</li> </ul>	Community and Economic Development staff		<ul> <li>Better Together articles are regularly included in the Focus.</li> <li>Better Together section established on Decaturga.com and updated in a regular and timely manner</li> </ul>
2	Measure community members' attitudes and perceptions related to equity and inclusion by including relevant questions in the City's biennial community survey.	Q1 2016	• Baseline data from 2015 Better Together survey	City Manager	National Resource Center	<ul> <li>Survey questions developed and included in 2016 survey</li> <li>Results shared online and through written communication tools such as the Decatur Focus within 90 days of receipt of final results.</li> </ul>
3	Ensure that all online forms and applications (e.g., MyDecaturGA app for reporting problems) are augmented with contact phone numbers as a supplement to web internet access.	Q2 2016		Community and Economic Development staff, Technology Committee		<ul> <li>Phone number(s) published</li> <li>Reported issues and calls documented</li> </ul>

4	On the City website, provide a printable calendar listing of recreational, educational, and social activities.	Q2 2016	<ul> <li>Current information from Lifelong all organizations, agencies Community that serve seniors in Decatur</li> <li>Plan for keeping calendar updated</li> </ul>	<ul> <li>Places of worship</li> <li>Other City departments</li> <li>Community groups</li> </ul>	Calendar created and updated monthly
5	Develop a Welcoming Decatur Checklist for planning city- sponsored events in order to guide organizers in creating events that are inclusive in terms of community participation, volunteer participation, entertainment, activities, and costs.	Q2 2016	Diverse task force to assess existing events and make recommendations accordingly     Staff		<ul> <li>Checklist created and implemented</li> </ul>
6	Regularly update the community's resource network (i.e., asset map) to ensure a current list of organizations, places, and online resources to meet the various needs of the community.	Q3 2016, 2017,2018	<ul> <li>Staff person assigned to manage this task</li> <li>List of contacts in the community who can assist based on their significant knowledge of community assets</li> <li>Community and Economic</li> <li>Development staff</li> </ul>	<ul> <li>Neighborhood associations</li> <li>Places of worship</li> <li>Schools</li> <li>Other community-based organizations</li> <li>Other City departments, especially Police</li> </ul>	<ul> <li>Resource network/asset map updated on schedule</li> </ul>
7	Create a new resident packet and make it available on the City's web site. Encourage individuals and neighborhood associations to print and share with new neighbors. (See I.B.1)	Q3 2016	Community and Economic Development staff	<ul> <li>Neighborhood associations</li> <li>Other City departments (i.e., Police, Active Living)</li> </ul>	<ul> <li>Number of packets distributed</li> <li>Follow-up survey to determine usefulness</li> </ul>
8	Consider establishing a Better Together Advisory Board (similar to other advisory boards such as Environmental Sustainability, Lifelong Community and Active Living) to provide recommendations to the City Commission and staff and to establish, organize and implement activities that nurture and sustain a culture of inclusion, equity and justice. Establish a Better Together Network of residents, partner organizations, and community leaders to help sustain the effort and implement the plan. Explore opportunities for partnering with an anchor organization to help achieve stability and consistency.		<ul> <li>Staff person assigned to coordinate this initiative, manage and advocate for the community action plan</li> <li>Diverse group of volunteers (Leadership Circle) to assist with these tasks, provide guidance, and continue to help build community's capacity to host ongoing conversations related to equity and inclusion.</li> <li>Staff person assigned to City Manager/City Manager/City Commission/ Community and Economic</li> </ul>	<ul> <li>Former members of the Leadership Circle</li> <li>Neighborhood Associations</li> <li>Community Organizations</li> </ul>	<ul> <li>At a minimum, annual updates on implementation of the community action plan</li> <li>Milestones reported on decaturga.com or decaturnext.com</li> <li>Participation, number and diversity</li> </ul>

			<ul> <li>Contact information for al Better Together participants who indicated an interest in staying involved</li> <li>Specific plan for continuing to engage these individuals and others through programming, communication</li> </ul>			
9	Develop a means for receiving and addressing community members' concerns and complaints related to issues of equity and inclusion to ensure that problems are thoroughly documented and responded to appropriately by the correct staff person.	Q4 2016	<ul> <li>Online form added to website</li> <li>Corresponding paper form</li> <li>Possibly a new phone number</li> <li>Plan for publicizing new system</li> </ul>	Communications Specialist		<ul> <li>System created and publicized within the community</li> <li>Documentation to show complaints are addressed in a timely manner</li> <li>Those who report issues are satisfied with outcomes</li> </ul>
10	implementation during the State of the City address.	Annually, beginning in 2016	<ul> <li>Annual Better Together progress report</li> </ul>	City Manager/Mayor		<ul> <li>Update included annually</li> </ul>
11	Work with a diverse group of citizen volunteers to develop a strategic, integrated citywide outreach plan aimed at involving a broader spectrum of community members in city life through participation in Volunteer! Decatur and on boards, commissions, and task forces.		<ul> <li>Diverse group of volunteers with communications expertise</li> <li>May need a facilitator to guide process</li> </ul>	Community and Economic Development staff		<ul> <li>Broader diversity among those who participate in community life as evidenced by volunteer applications, statements of interest submitted for volunteer boards, communication with elected officials, attendance at community meetings, applications for Decatur 101</li> </ul>
12	Review the City's internal structures, processes, policies, and outcomes to ensure local government is equitable in its day-to-day practices and as it addresses future challenges and pursues new initiatives. Process should establish specific goals and a means for tracking, reporting progress.	Q1 2017	<ul> <li>Consultant to design/lead process</li> <li>Baseline data relevant to each department</li> </ul>	City Manager	<ul> <li>Partnership for Southern Equity</li> <li>Carl Vinson Institute of Government</li> <li>Atlanta Regional Commission</li> </ul>	TBD by each department

				<ul><li>City of Seattle</li><li>City of Portland</li></ul>	
13	Provide City staff with training and support, professional development on how to ensure equity and inclusion within their departments and in how they serve the community.	<ul> <li>Trainer and/or training program (may be an existing continuing education program)</li> </ul>		<ul> <li>Partnership for Southern Equity</li> <li>Interaction Institute for Social Change</li> <li>City of Seattle</li> <li>City of Portland</li> </ul>	All department heads have completed training
14	Partner with a foundation to begin a small grants program to support community members taking creative action together to further the goals of Better Together.Q4 2018	<ul> <li>Seed funding</li> <li>Criteria for awarding grants</li> <li>Selection committee</li> </ul>	Community and Economic Development staff	<ul> <li>Community Foundation for Greater Atlanta</li> <li>Other regional and national funders</li> </ul>	<ul> <li>Fund established</li> <li>First round of grants awarded</li> </ul>

Focus Area II: Prioritize racially just community policing by improving relationships between community members and law enforcement and ensuring all community members are treated in a just way with equity and respect

	A. Individuals	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Educate yourself about racial profiling and the role citizens play in community policing.	Ongoing	<ul> <li>Information from the Decatur Police Department</li> <li>Relevant information from other sources</li> </ul>	Individuals	<ul> <li>Decatur Community Coalition</li> <li>Decatur Police Department</li> <li>Neighborhood associations</li> </ul>	<ul> <li>Decrease in number of unsubstantiated suspicious person calls</li> </ul>
	B. Organizations	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Using resources provided by the Police Department, share information with neighbors regarding community policing and when to report suspicious activity and/or a possible crime.	Q3 2016	<ul> <li>Flyer from Decatur Police Department (print and online)</li> </ul>	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>Decatur Community Coalition</li> <li>Create Community 4 Decatur: Black Lives Matter</li> </ul>	<ul> <li>Decrease in number of unsubstantiated suspicious person calls</li> </ul>
2	Invite or continue to invite police officers to participate in community events in order to build relationships.	Ongoing	<ul> <li>Contact information for appropriate zone commander</li> </ul>	Neighborhood associations and community groups	<ul> <li>Decatur Police Department</li> </ul>	<ul> <li>Police present, participating in most community events</li> </ul>
	C. Local Government	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Use the existing Police Department annual report to help the community get to know its officers and the police department by continuing to include information on the number of officers, police force demographics, and priorities for the year, etc. Post the report online in a timely manner and announce availability in the Decatur Focus and other media outlets.	Annually, beginning with the 2015 annual report		Chief of Police		Task completed annually
2	Post quarterly on the department website information on arrests, stops, and related data (including demographics). Indicate how those statistics compare to DeKalb County, Metro Atlanta and/or other jurisdictions as appropriate.	Quarterly, beginning Q1 2016	<ul> <li>Staff member assigned to this task</li> </ul>	Police Department staff		<ul> <li>Task completed as scheduled</li> </ul>

3	Publish and distribute a flyer providing guidance for citizens on when and how to report suspicious activity and/or a possible crime. Post prominently on website and distribute through neighborhood associations and other media outlets.	Q1 2016	<ul> <li>Examples of similar efforts in other communities</li> <li>Graphic design, printing</li> <li>Plan for dissemination</li> </ul>	Police Department staff	<ul> <li>Decatur Community Coalition</li> <li>Neighborhood associations</li> <li>Create Community 4 Decatur: Black Lives Matter</li> </ul>	<ul> <li>Decrease in number of unsubstantiated suspicious person calls</li> </ul>
4	Post anti-racial profiling policy and procedures on front page of the police department's section of the City website. Make sure that this information is stated in language that is simple and straightforward.	Q2 2016		Police Department staff	<ul> <li>Communications Specialist</li> <li>VC<sub>3</sub> (City's technology contractor)</li> </ul>	Task completed
5	Through a relevant and compelling outreach effort, invite more people of color to participate in the Citizen Police Academy.	Q3 2016	<ul> <li>Diverse group of CPA alumni to advise on outreach plan</li> </ul>	Chief of Police	<ul> <li>Decatur Community Coalition</li> <li>Create Community 4 Decatur: Black Lives Matter</li> </ul>	<ul> <li>Increased diversity of applicants and participants</li> </ul>
6	Provide information to residents about training officers receive, especially as related to diversity, community policing, and mental health.	Beginning Q3 2016	• Staff member assigned to this task	Police Department staff		<ul> <li>Information disseminated to community in various ways</li> </ul>
7	Incorporate "Fair and Impartial Policing" training course into Department training curriculum.	For existing officers, by Q1 2017; for new hires, w/in 6 months of hiring	• Funding	Police Department Training Officer	<ul> <li>Dr. Lorie Fridell , Fair and Impartial Policing</li> </ul>	<ul> <li>Training completed as scheduled</li> <li>Officers can cite examples in which training had a positive effect on a given situation (survey)</li> </ul>

	Focus Area III: Ensure the availability of dive variety of housing types and prices.	erse and affo	ordable housing in order to	prevent the displa	cement of existing resid	dents and provide for a
	A. Individuals	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Advocate for the General Assembly's approval of the City's proposal to increase its homestead exemptions for low- and moderate-income seniors.	Q1 2016	<ul> <li>Written material with background information and advocacy tips</li> </ul>	Individuals	<ul> <li>Neighborhood associations</li> <li>Faith Community</li> <li>Community Organizations</li> </ul>	Legislation passed
2	Advocate for the General Assembly's approval of the City Schools of Decatur property tax exemption.	Q1 2016	<ul> <li>Written material with background information and advocacy tips</li> </ul>	Individuals	<ul> <li>Neighborhood associations</li> <li>Faith Community</li> <li>Community Organizations</li> </ul>	<ul> <li>Legislation passed</li> </ul>
	B. Organizations	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Develop a program for organizing and training volunteers to host workshops to assist seniors in reviewing financial options that could make aging in place more affordable.	Q4 2016	<ul> <li>Researched options</li> <li>Grant and/or sponsorships to fund program</li> <li>Facilitator to design, lead training</li> <li>Volunteers</li> <li>Print materials</li> <li>Space for workshops</li> </ul>	Lifelong Community Advisory Board	<ul> <li>Atlanta Regional Commission/Area Agency on Aging</li> <li>Decatur Housing Authority</li> <li>Accountants</li> <li>Places of worship</li> <li>Local government</li> </ul>	<ul> <li>First workshop completed</li> <li>Participants report satisfaction with workshop</li> </ul>
	C. Local Government	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Update information on the City website regarding proposed annexation to include implications in terms of growth and diversity.	Q1 2016		City Manager		Task completed
2	Improve upon the City's existing density bonuses to encourage developers to build affordable condominiums and apartments.	Q2 2016		Planning Director		<ul> <li>Density bonuses adjusted</li> <li>Increase in affordable housing units</li> </ul>

3	Host community forums with experts to examine how other cities have managed growth to maintain cultural, economic and generational diversity, and discuss feasible options for Decatur, including those the City is currently exploring.	Q1 2017	<ul> <li>Steering committee to identify potential speakers</li> <li>Grants and/or sponsorships to cover speaker honorariums, travel expenses when needed</li> <li>Program moderator</li> <li>Event space</li> <li>Publicity</li> </ul>	Assistant City Manager, Community and Economic Development Lifelong Community Advisory Board	<ul> <li>Atlanta Regional Commission</li> <li>Professional organizations like Urban Land Institute</li> <li>Higher education partners</li> <li>Foundations</li> <li>Chamber of Commerce</li> </ul>	<ul> <li>Those who attend report having learned something and general satisfaction with program (post-event survey)</li> </ul>
4	Consider establishing a task force to make recommendations for a workforce housing program (for police officers, firefighters, teachers, and other community public servants), incorporating a mix of zoning strategies, financing options, and incentives that have proven successful in other communities.	TBD	<ul> <li>Volunteers with some knowledge of housing, development, zoning, etc.</li> <li>Case studies from other communities</li> </ul>	Assistant City Manager, Community and Economic Development	<ul> <li>Professional organizations like Urban Land Institute</li> <li>Atlanta Regional Commission</li> <li>Habitat for Humanity</li> </ul>	<ul> <li>Plan approved by City Commission</li> <li>Designated workforce housing available within two years of approval</li> </ul>
5	Produce a comprehensive guide covering existing tax exemptions, forms of assistance, and other strategies for aging in place. Make it available in print, online and keep it up to date.	TBD	<ul> <li>Research and writing</li> <li>Graphic design and printing</li> <li>Plan for dissemination</li> </ul>	Administrative Services Department staff Lifelong Community Advisory Board	<ul> <li>Atlanta Regional Commission Area Agency on Aging</li> </ul>	<ul> <li>Task completed</li> <li>Higher percentage of seniors taking advantage of exemptions, assistance</li> </ul>
6	Utilize the Decatur Focus and other existing communication channels to regularly update citizens on ongoing initiatives related to housing and property taxes.	TBD	Research and writing	Communications Specialist, Administrative Services Department staff	<ul> <li>Decatur Housing Authority</li> </ul>	<ul> <li>Housing-related article published at least every other month</li> </ul>

	A. Organizations	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Publish a "welcoming and inclusive" handbook and distribute to Decatur businesses that interact with the public.	Q4 2016	<ul> <li>Either develop handbook or find existing material</li> </ul>	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>Decatur Business Association</li> <li>Welcoming America</li> </ul>	<ul> <li>Task completed</li> </ul>
2	Provide ongoing training opportunities for Decatur businesses on how to offer a welcoming and inclusive experience for customers. Recognize businesses with signage or a window decal when their employees have completed training.	Beginning Q1 2017	<ul> <li>Training program</li> <li>Meeting space</li> <li>Decals or signage</li> </ul>	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>Decatur Business Association</li> <li>Welcoming America</li> <li>Interaction Institute for Social Change</li> </ul>	<ul> <li>Program designed</li> <li>First training session completed</li> <li>Participants learned something and were satisfied overall with training (survey)</li> </ul>
3	Build awareness of the various roles that people with disabilities are capable of performing and encourage business owners to consider hiring disabled individuals.	TBD	<ul> <li>Print and online resources</li> </ul>	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>All About</li> <li>Developmental</li> <li>Disabilities</li> <li>(AADD)</li> </ul>	• TBD
4	Encourage existing businesses to expand their inventories to help address the basic needs of older residents.	TBD	• TBD	Not yet designated; likely to be one of the prospective partners listed	<ul> <li>Decatur Business Association</li> </ul>	• TBD
	B. Local Government	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners	Progress Indicators
1	Explore the possibility of bringing a variety store to downtown (i.e., Richards' Variety Store) to expand the range of household and basic items available to residents.	Q3 2017	<ul> <li>Research on changing demographics, especially among downtown residents</li> </ul>	Community and Economic Development staff		<ul> <li>If feasible, space leased</li> </ul>
2	Provide opportunities for business owners to learn about handicap access and options for modifying their places of business to be more accessible.	TBD	<ul> <li>Print and online resources</li> </ul>	Design, Environment, and Construction staff	<ul> <li>Decatur</li> <li>Business</li> <li>Association</li> </ul>	<ul> <li>Task completed</li> </ul>
3	Collaborate with property owners and leasing agents to offer a diverse array of dining and shopping options, representing different cultures, price points, and generations.	Ongoing	<ul> <li>Research on changing demographics, especially among downtown residents</li> </ul>	Community and Economic Development staff		• TBD

	A. Individuals	Target Date for Completion	Resources Needed	Person Responsible	Prospective Partners		Progress Indicators
1	Take ownership of the community's public spaces by placing trash in provided containers, picking up litter, and reporting maintenance problems through the MyDecaturGA mobile app or by calling/texting (404) 377- 5571.	Ongoing	<ul> <li>Mobile app or phone number</li> </ul>	Individuals	N/A	•	Reported maintenance problems are addressed in a timely manner Decrease in reported issues
2	Help the City expand and diversify its public art program by supporting the Decatur Arts Alliance as a volunteer and/or financially.	Ongoing		Individuals	N/A	٠	Overall increase and more diverse participants in DAA
	B. Local Government	Target Date for Completion	Resources Needed	Person Responsible	Prospective Partners		Progress Indicators
1	Provide signage to direct downtown visitors to public restrooms.	Q2 2016		Deputy City Manager		٠	Signs placed
2	Consider installing more seating in downtown and other neighborhood commercial centers, possibly in conjunction with public art installations.	Q2 2017		Assistant City Manager, Public Works		٠	Additional seating installed if needed
3	As the county seat for one of the nation's most culturally diverse counties, consider utilizing public spaces to honor cultures past, present, and future through art and signage.	Q1 2018		Assistant City Manager, Community and Economic Development		٠	Art and signage placed

A. Individuals	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners		Progress Indicators
Offer rides to elderly neighbors and others who do not drive.	Ongoing		Individuals	<ul> <li>Local government</li> <li>Places of worship</li> </ul>		
Support assistance organizations like I CARE (Interfaith Companion And Ride Express) by volunteering and/or providing financial support.	Ongoing	<ul> <li>Information about I CARE and similar organizations</li> </ul>	Individuals	<ul> <li>Local government</li> <li>Places of worship</li> </ul>	•	Increased capacity due to more contributions, volunteers
B. Local Government	Target Date for Completion	Resources Needed	Primary Responsibility	Prospective Partners		Progress Indicators
Publish and distribute a guide to various public and private transit options available to seniors, youth and those who are disabled.	Q2 2016	<ul> <li>Inventory of all available transportation options</li> <li>Plan to get information to hard-to-reach audiences</li> <li>Plan for ongoing distribution directly to target audiences and through community partners</li> </ul>	Lifelong Community coordinator	MARTA     I CARE		Task completed Increase in transit usage (survey providers)
Increase awareness of and access to the Go6o+ Shuttle in order to better serve seniors.	Q2 2016	Updated information on route and schedule on city website	Lifelong Community coordinator		٠	Increased ridership

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